

Course		Intercultural Competence
<b>Course Number</b>	6571	
<b>Exam Number</b>	6571	
<b>Course Frequency</b>	Summer Semester	
<b>Duration</b>	1 Semester	
<b>Contact Hours per Week</b>	2	
<b>Teaching and Learning Forms</b>	Seminar	
<b>ECTS Credit Points</b>	2,5	
<b>Workload</b>	62,5 hours <ul style="list-style-type: none"> <li>- Attendance time in courses: 28 hours</li> <li>- Self-study: 34,5 hours</li> </ul>	
<b>Language</b>	English	
<b>Course Responsibility</b>	Prof. Dr. Keren-Miriam Adam	
<b>Prerequisites for Participation</b>	None	
<b>Content</b>	<p>The course covers central theories and uses various examples to illustrate intercultural aspects as culture shock, typical challenges of intercultural communication and intercultural interactions.</p> <p>The course covers</p> <ul style="list-style-type: none"> <li>- Key concepts of culture</li> <li>- Intercultural competence</li> <li>- Intercultural sensitivity</li> <li>- Strategies, crisis management, ethics, corporate responsibility, etc.).</li> </ul>	
<b>Target Competencies</b>	<p>Attain intercultural awareness and sensitivity</p> <p>Learn theories and challenges of intercultural competence</p> <p>Use suitable terminology effectively and in a solution-oriented way</p> <p>Understand various concepts and develop strategies to face and overcome intercultural conflicts and crises both in social and corporate environment</p> <p>This course thus imparts competencies at level 1 of the Qualifications Framework for German Higher Education Qualifications (HQF) at Bachelor level. This applies in particular to the following areas:</p>	

Course	Intercultural Competence
	<ul style="list-style-type: none"> <li>- Knowledge and understanding</li> <li>- Use, application and creation of knowledge</li> <li>- Communication and cooperation</li> <li>- Scientific self-perception / professionalism</li> </ul>
<b>Examination and Course Achievement</b>	<p>The primary form of examination is presentation.</p>
<b>Basic Literature</b>	<p>Kohls, L.; Knight, J. (1994): Developing Intercultural Awareness. Maine: Intercultural Press.</p> <p>Rodrigues, C. (2001): International Management. Ohio: South Western College Publishing.</p> <p>Saeed, J. (2005): Managing Organizations in a Global Economy. South Western: Thomson.</p> <p>Stringer, D.; Cassidy, P. (2009): 52 Activities for improving Cross Cultural Communication. Boston: Nicholas Brealey Publishing.</p> <p>Flammia, M.; Sadri, H. (2011): Intercultural communication from an interdisciplinary perspective. US-China Education Review.</p>